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| **Experience****Starbucks—Head Barista – Los Angeles, CA —** **2019 – 2021** * Lead Barista for busiest shift times. Oversaw the work of 2 other baristas.
* Organized the execution of 6 promotions directed by the store manager.
* Provided on-the-job training to 4 full-time baristas.
* Won the “Employee of the Month” award 2 times.

**Nomad Coffe shop—Barista – Los Angeles, CA —** **2017 – 2018** * Proactively participated in meetings and helped create new practices.
* Answered calls, responded to emails, and spoke with clients face-to-face.
* Processed a range of documentation and entered information into databases.

**education****Culinary Arts – Long Beach City College — Long Beach, CA — 2014 — 2017****CERTIFICATES****Culinary Arts – Long Beach City College — Long Beach, CA — 2018**Advanced Coffee Making course |

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| **Objective**Personable and industrious barista with 3+ years of experience working at Starbucks and at a popular local café in the Beverly Hills area. Proficient in customer service, food and beverage pairing, equipment maintenance, and inventory management. |
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| valentinanues@email.com | valentinanunes@email.com |

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| SKILLS  Branding Customer service|Coffee brewing|Equipment maintenance and repair|Inventory management|Point-of-sale system (POS)|Friendliness|Attention to detail|Teamwork |

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