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| |  | | --- | | **Experience** **Starbucks—Head Barista – Los Angeles, CA —**  **2019 – 2021**   * Lead Barista for busiest shift times. Oversaw the work of 2 other baristas. * Organized the execution of 6 promotions directed by the store manager. * Provided on-the-job training to 4 full-time baristas. * Won the “Employee of the Month” award 2 times.   **Nomad Coffe shop—Barista – Los Angeles, CA —**  **2017 – 2018**   * Proactively participated in meetings and helped create new practices. * Answered calls, responded to emails, and spoke with clients face-to-face. * Processed a range of documentation and entered information into databases.  **education** **Culinary Arts – Long Beach City College — Long Beach, CA — 2014 — 2017** **CERTIFICATES** **Culinary Arts – Long Beach City College — Long Beach, CA — 2018**  Advanced Coffee Making course | | |  | | --- | | **Objective**Personable and industrious barista with 3+ years of experience working at Starbucks and at a popular local café in the Beverly Hills area. Proficient in customer service, food and beverage pairing, equipment maintenance, and inventory management. | | |  |  | | --- | --- | |  |  | | [valentinanunes@email.com](mailto:valentinanunes@email.com) | (213) 555-0198 | |  |  | | [valentinanues@email.com](mailto:valentinanues@email.com) | [valentinanunes@email.com](mailto:valentinanunes@email.com) | | | SKILLSBranding Customer service|Coffee brewing|Equipment maintenance and repair|Inventory management|Point-of-sale system (POS)|Friendliness|Attention to detail|Teamwork | |