Skilled, professional bartender with 8+ years of experience providing unmatched service to bars in the central Chicago area. Received “Employee of the Year” award in 2020 after creating specialty cocktails and menu items that brought in 30% more patrons and increased bar profits by 10%. Seeking to utilize my skills and knowledge to bring a new experience and perspective to XYZ Bar.

Robert Duvall

Professional Bartenderles Associate

405 Merry Hill Drive, Johnstown, MI 15342

**Nationality**: American

**DOB**: Jun 23 1985

**T:** 614-577-2487

**M:** [rob.b.duvall@gmail.com](mailto:rob.b.duvall@gmail.com)

**L:**  [linkedin.com/robertduvall](http://linkedin.com/chloeanderson)

**Experience**

**Bartender - Bubba Gump’s Restaurant and Bar | Miami, FL - 2019 – 2021**

* Prepared drinks and food according to restaurant standards, recommended pairings, and accommodated diverse guest requests.
* Maintained a safe and clean bar space during working shifts.
* Delivered excellent customer service by attending to all guest questions or concerns and replenishing drinks as needed in a fast-paced environment.

**Barista - Beachside Coffee Company | Miami, FL - 2016 – 2018**

* Fulfilled orders for 30+ types of drinks, including coffee, coffee drinks such as lattes, cappuccinos, and mochas, plus teas, smoothies, and juices.
* Greeted and assisted customers before, during, and after the ordering process. Created a new, unique coffee drink and boosted cafe sales by 10%.

**Education**

**Bachelor of Arts in Food Service Management Springtown - Community College | Springtown, IL - 2013 – 2016**

Honors: Graduated magna cum laude with a 3.56 GPA.

Relevant Coursework: Science of Culinary Arts, Champagne Tasting and Pairing, Restaurant Management and Finances.

**Skills**

Coft skills: Collaboration, attention to detail, time management, multitasking

Hard skills: Practical application and theoretical knowledge of over 100 mixed cocktails, mixology, customer service, wine and food pairing

**Awards**  
“Employee of the Year,” Bubba Gump’s Restaurant and Bar (2020)

**Certificates**

* AIP Alcohol Training and Certification (2020), Springtown Heights,
* FL Sanitation and Safety Certificate (2018), Central College, FL