**Summary** Experienced and reliable UPS delivery driver with 5+ years of expertise in transporting eCommerce packages from logistical hubs to required destinations. Proven record of timely deliveries with a 100% success rate. Adept at collecting digital and physical payments, maintaining delivery vehicles, and introducing new route plans for delivery team. Seeking to leverage my skill set to meet the future demands at XYZ Company.

Adam Douglas

Delivery Driver

92, Pernille Drive, LA 90012

**Nationality**: American

**DOB:** Jun 23 1985

**T:** 382-283-9672

**M:** adamdouglas@gmail.com

**L:**  [linkedin.com/adamdouglas](http://linkedin.com/chloeanderson)

**Experience** **Delivery Driver - United Parcel Service - 2019 – 2022**

Increased customer satisfaction ratings by 24% through excellent customer service, discounts, and promotional campaigns

Ensured all orders were delivered on time by maintaining time management skills and efficient route planning

Processed online and offline transactions efficiently with the necessary paperwork and digital documentation

Complied with government, company, and driving safety standards on duty and when performing maintenance checks

Sanitized and repaired delivery vehicles on a weekly basis to ensure hygiene and safety

 **Delivery Driver – FedEx - 2017 – 2019**

Increased customer satisfaction ratings by 24% through excellent customer service, discounts, and promotional campaigns

Ensured all orders were delivered on time by maintaining time management skills and efficient route planning

Processed online and offline transactions efficiently with the necessary paperwork and digital documentation

Complied with government, company, and driving safety standards on duty and when performing maintenance checks

Sanitized and repaired delivery vehicles on a weekly basis to ensure hygiene and safety

**Education** **BA in Supply Management - Kenworth Community College, LA - 2014 – 2017**

 Honors: Graduated magna cum laude with a 3.4 GPA

Boxing Team Captain, 2015-17

Relevant Coursework: Supply Management, Economics, Computer Science

**Skills** **Soft Skills:**  Communication | Alertness, Adaptability | Physical Fitness | Time Management

**Hard Skills:** Route Planning | Customer Service |Vehicle Maintenance | GPS Charting