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| im**SUMMARY**Empathetic, detail-oriented, and patient Dog Sitter with six years of experience providing care to dogs of different breeds. Possesses an outgoing personality coupled with effective time management abilities, training, and a love for animals, making me objectively qualified to care for dogs of different breeds.**Skills** Customer assistance | CPR | Data Entry| Time management| EnthusiasticCertificationsCertified Dog Walker—IAP Career CollegeInterests* Rock climbing
* Airsoft
* Parkour
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| **Isabel Miranda**Dog Sitter | ResumeGiants Team |

**Experience**Gaston and Belle Shelter | Boston, MA | Dog Assistant2018 – 2021* Managed 60+ animals held at the shelter, ranging from six different breeds and species.
* Monitored a dog’s daily water calories, and medicinal intake.
* Communicated effectively with over 200 pet owners and other individuals turning over their pets to the shelter.
* Kept a 16-page record of the animals’ experience satisfaction when coming in and out of the shelter.
* Increased customer satisfaction by 37% via effective communication and fulfillment procedures.

Doggy Daycare— River Styx | Boston, MA2016 – 2018 * Created a seven-day daycare schedule and kept in contact with 40+ clients.
* Took care of dogs of all breeds and ages according to the owners’ specifications.
* Handled clients’ daily and weekly appointments, and counselor appointments, and processed payments.

**EDUCATION**Bachelor’s Degree in Hospitality and Tourism Management — Green Valley State Chicago, IL2008 – 2012Presented CCSF Award -Deanes List 2014 -Soccer Team Captain* Graduated Cum Laude
* GPA: 3.8/4.0
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