**Summary** Experienced business intelligence analyst with 5+ years of experience DatAxe, client relations, and account management.  
Recognized as competent and motivated to analyze and deliver strategic initiatives.  
Praised as the Employee of the Year at my previous professional engagement.  
Able to reduce account receivables by 13% by improving billing strategy.

Joan Turlington

Business Intelligence Analyst

49 Lumber Street, Charlotte, NC 28105

**Nationality**: American

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**Experience** **Senior Business Intelligence Analyst - InfoSystems X, Miami, FL - 2019–present**

* Delivered business intelligence solutions and conveyed advanced analytics to specify opportunities and strengths to deliver the outlined business goals;
* Showcased and presented the results in a clear, unambiguous manner that enables immediate action;
* Founded and maintained long-lasting client relations that resulted in continuous workflow;
* Participated in projects involving enterprise data, and data governance, as well as the architecture of data storages.

**Senior Business Intelligence Analyst - BizFlow, San Diego, CA - 2014–2019**

* Part of a cross-functional team that identified the architecture of the problem and devised functional solutions;
* Responsible for data extraction, data source identification, and storing data related to key client accounts; Played key roles in medium to large projects (e.g., data modeler, data architect).
* Ensured data harmonization across diverse systems;
* Created a roadmap of data architecture to ensure the effectiveness of the enterprise-level of data management.

**Education** **Master of Information and Data Science**

Florida International University, Gainesville, FL

2013

**B.A., Information Systems**

University of Central Florida, Orlando, FL

2011

**Skills** MS Excel|MS PowerPointSQL Server|Analytical skills|HIVE |Data visualization