|  |  |  |
| --- | --- | --- |
| am **Objective** Friendly and knowledgeable tour guide with extensive knowledge of local San Antonio and general American history. Experienced in guided private walking tours, both around university campuses and historic monuments. Apt at giving informative speeches and answering any questions that clients have. **Skills**  Active listening|  Adaptability|Extroverted personality |Excellent communication |Interpersonal Skills|Rapport building **Certificates** CPR Certified | |  | | --- | | **Armando Matos**Tour Guide | Armatos2202@gmail.com |  **Experience**The Alamo| San Antonio, Texas - 2018 – 2021  * Guided 10 weekly private walking tours around the Alamo complex * Significantly researched and explained the history of the monument to guests * Developed creative tour programs to exceed client expectations * Received Alamo Guide of the Year award for top scoring in the client surveys  **Tour Guide -** University of Texas at San Antonio| San Antonio, Texas - 2017  * Toured more than 30 groups of visitors during the campus open days * Managed the registration tables, greeted families, and gave directions * Received 100% positive feedback from students, parents, and supervisors.  **EDUCATION**Bachelor of Arts – HistoryThe University of Texas at San Antonio | Sant Antonio, Texas2014 – 2018  * Achieved a 3.5 GPA * Completed 2 semesters of internships |